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**UWE
Bristol**

University
of the
West of
England

International
College



Welcome

This guide will help you find the perfect accommodation that suits your needs for when you start your course in Autumn 2021.

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We're looking forward to welcoming you to the UK soon. Our dedicated accommodation team is here to support you and guide you through the options that best suit your individual needs.

**LIVE
WITH
CONFIDENCE**



Live with confidence

We can't wait for you to join us in the UK at one of our safe and comfortable residences. Our dedicated accommodation team is available to guide you through your options, answer any questions you have, and support you if your situation changes.

We are here for you

Keeping all our students safe is our top priority. We will continue to follow UK government health and safety guidelines at all times, so you can rest assured that our residences and accommodation partners are taking the necessary precautions to protect your wellbeing.

Our dedicated accommodation team is here to discuss your options with you, or if you need help or support at any time.

Accommodation guarantee deadline

If your course starts in Autumn 2021 or Spring 2022 you're guaranteed a room with us if you accept your offer to study and book your accommodation by the guarantee date. See all the guarantee dates [here](#).

Don't worry, if you miss the guarantee deadline we'll still do all we can to find you a fantastic place to stay during your course.

Your accommodation options

In this guide you'll find detailed information about your accommodation options in the UK. Once you accept your offer to study, you can log in to our [accommodation portal](#) and reserve your room.

We operate on a first-come, first-served basis and all options are subject to availability. When you log in to our portal, you will be able to see all currently available options, and can pick your preferred room type.

Autumn 2021 flexible arrival and support

For pathway courses starting in September 2021, we're offering flexible arrival dates for accommodation contracts. You can choose an accommodation contract starting on 11 September, or on 23 October (subject to availability) to allow you to start your studies at home before transitioning to the UK.

You can also arrive up to 2 weeks early (subject to availability) at no extra cost. This will give you time to self-isolate if required. If you're travelling from a country on the UK government's 'red list' and need to isolate in a quarantine hotel, you'll also get some financial support to help cover the cost of the stay, along with comprehensive wellbeing support while you're in quarantine. Learn more about arrival support on [this webpage](#), and visit our [accommodation FAQs](#) webpage for more information.

Coronavirus information

We are continuing to do everything we can to keep our students as safe as possible during the pandemic. You can [check our website](#) for the most up-to-date information on accommodation and coronavirus measures.



Living in Bristol

The largest city in the south west of England, Bristol has a diverse and welcoming community. It is famous for its street art, but also has plenty of other things to explore, from beautiful parks and green spaces to quirky, independent shops and the vibrant harbourside area.

Experience Bristol

History

See exhibits and artworks from all around the world at Bristol Museum and Art Gallery, or learn more about the history of the city at the Bristol Archives.

Culture

Take a street art tour, watch a play at the Tobacco Factory Theatres, or catch a musical, opera or comedy show at Bristol Hippodrome.

Nightlife

Bristol is great for music fans: watch your favourite bands at Thekla or the O2 Academy Bristol, or enjoy a night out at one of Bristol's many clubs and bars.

Shopping

From the independent shops of Gloucester Road to all your high street favourites at shopping centres like Cabot Circus, Quakers Friars and the Galleries, you'll have plenty of opportunities to indulge in some retail therapy.

City attractions

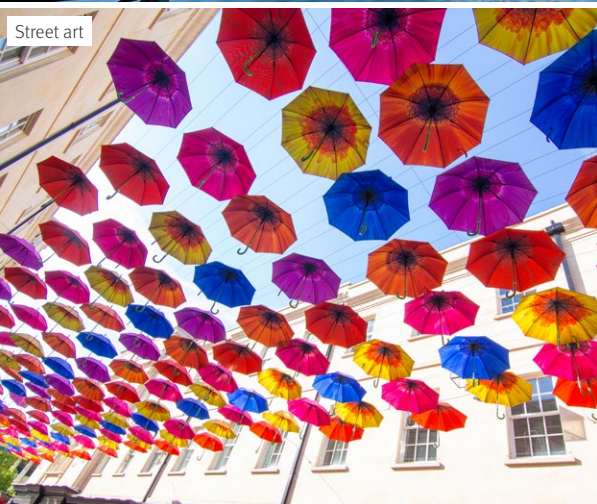
You can see some of the famous street artist Banksy's best work on Stokes Croft, or get your picture taken at the iconic Clifton Suspension Bridge. Bristol is also home to many exciting festivals, such as the International Balloon Fiesta, the largest hot air balloon festival in Europe.

Sports

Keep fit at UWE Bristol: Centre for Sport. Use the University's sports facilities and equipment, join a competitive sports club or have fun in a fitness class with friends.

Food

Get a taste of the UK with a traditional pub lunch, or find locally-sourced ingredients at the Farmer's Market. If you're craving food from your hometown though don't worry — you can find food from all over the world in Bristol!



Getting around

It's easy to get around Bristol, and your student accommodation will be conveniently located close to your classes and near to supermarkets, shops and restaurants.

Transport

Buses

It's very convenient to travel around the city by bus. Bristol's buses are clean and comfortable, and frequent routes operate within and outside the city, connecting you to many local areas of interest.

Trains

Bristol has excellent connections to destinations all over the UK, including fast services to London (90 minutes). The closest station to the residence is Bristol Temple Meads station in the city centre.

Taxis

The city also has a reliable taxi service, with taxi ranks located all around the city. They're great for short trips, or for when you have heavy luggage.

Boats

Frequent boat and ferry services operate to and from waterfront attractions and key points along the harbour.



Mendip Court

Enjoy the full student experience at this on-campus accommodation in the Frenchay Student Village.



Location

Located on the main Frenchay Campus with excellent transport links to Bristol city centre. Mendip Court is one of the four courtyards that make up the Student Village. You will be within easy reach of your classes, cafés, bars and the Students' Union.



Bedrooms

Single bedrooms with a single bed and private bathroom in a shared flat of up to 6 students.



Bathroom

Fully equipped private bathroom with a toilet, basin and shower.



Kitchen

Shared self-catering kitchen, fully equipped with 2 electric cookers, 2 fridge-freezers, a microwave, kettle, breakfast bar and 6 stools.



Social spaces

Student lounge with comfortable seating and 2 coffee tables. There is a TV aerial socket available.



Facilities

Within walking distance of a laundry service (usage charges apply), on-site supermarket, gym and sports centre with football field, squash courts and climbing wall, a library and computer room.



Internet

Free fast and stable broadband and WiFi access.



Bills included

No surprises with electricity, gas and water charges — all bills and maintenance costs are included in the accommodation price.



Security

On-site security staff, 24/7 security cameras for your safety and secure door entry systems.



Cleaning

A weekly cleaning service for your room or kitchen is available on request (contact us for more information).

Your wellbeing is our top priority. All residences will continue with health and safety guidelines, and additional measures such as enhanced cleaning are in place to protect everyone. Click [here](#) for more information about how we are prioritising your wellbeing.

All private bedrooms | 5-minute walk to the College | Close to the Sports centre and small supermarket | 24-hour support staff

Standard ensuite

[Explore accommodation prices and dates](#)

[Explore accommodation availability](#)

Conveniently located on campus



All private bedrooms



Study space



Shared kitchen



Please note: images intended for illustrative purposes only. Actual room layout, contents and furnishings may differ.

While every effort will be made to allocate your first choice, we cannot guarantee this. We operate on a first-come, first-served basis and all options are subject to availability, therefore you may be offered another accommodation type or location, or we may refer you to another provider.

“The College helped me organise my accommodation – I just asked my agent in my country and they arranged everything with Kaplan. Living in student accommodation has helped me meet people from lots of other countries.”

Galina, Kazakhstan

Stayed at Frenchay Student Village



Student starter pack

Free items for your arrival

To make your move as easy as possible, we provide a free 'student starter pack' with many of the basic items you'll need as soon as you move in. It means that you won't have to rush around the shops on your first day, and can settle right into your new accommodation.

Your bedding, cooking equipment and tableware items



Please note: For legal reasons, knives are not provided.
Actual contents of the student starter pack may vary.

How to book

You can book your accommodation by following the steps below.

Step 1 Choose your room

Check the [dates and prices on the accommodation page](#) on our website, and choose the option that matches your course dates.

Step 2 Log in to accommodation portal

If you have applied and received an offer of study, you'll need to accept your offer first. If you indicated on the application form you would like Kaplan-arranged accommodation, you'll then receive login details for the [accommodation portal](#) via email. If you have not received anything, please [contact us](#) and we'll arrange to resend it to you.

Step 3 Confirm your room selection

Use your login details to log into the [accommodation portal](#). Here, you will be able to see available options and you can choose your preferred room type.

Step 4 Kaplan will allocate your room

Once we have allocated your room, we will send you an email asking you to log back in to the [accommodation portal](#) to confirm your booking. You will need to sign your accommodation agreement electronically, nominate a guarantor and make your first accommodation payment.

Step 5 Confirmation of booking

Once you have completed the required steps, we will confirm your booking.

Step 6 Your arrival confirmation

When you are ready to come to the UK and have booked a flight, you will need to confirm your arrival details by completing the online [Pre-Arrival Form](#). The College will be able to book and confirm transfers for you; details are provided in the [Pre-Arrival Guide](#). Please submit your arrival details at least 2 weeks before you fly to ensure the College and your accommodation are prepared for your arrival.

How to pay

Before you arrive, you can pay your accommodation fees using one of the methods below:

Method 1

Bank transfer / credit or debit card to Flywire.

1. Visit UWEBICbristol.flywire.com
2. Choose your country and the amounts you are paying in Pounds Sterling
3. Choose your payment method and make your payment to Flywire
4. Enter the payer details and those of the student you are paying for
5. Track and confirm your payment by email, SMS or by logging into UWEBICbristol.flywire.com

Method 2

Bank draft or electronic transfer in Pounds Sterling to:

Bank Account Name: Kaplan UWE Limited

Bank Name: HSBC Bank plc

Sort Code: 40-11-60

Bank Account Number: 20004251

BIC: HBUKGB4B

IBAN NO: GB36HBUK40116020004251

Bank Address: 60 Queen Victoria Street, London, EC4N 4TR

Payments

For your first payment, you can pay any amount from a minimum of £1,000 to the full accommodation price. This should be made before your arrival in the UK, and includes a £250 security deposit and a £750 accommodation fee. Depending on your accommodation option, the remaining amount is paid when you register for your first term, and before your second term (if applicable).

Accommodation guarantee deadline

You'll be guaranteed accommodation if you accept your offer to study and book your accommodation before the dates below.

Autumn 2021

Your accommodation contract start month	Guarantee date to book accommodation
September 2021	1 August 2021
October 2021	1 September 2021

Spring 2022

Your accommodation contract start month	Guarantee date to book accommodation
January 2022	1 December 2021
February 2022	1 January 2022
April 2022	1 March 2022

Don't worry – if you miss the guarantee deadline, you can still login to the accommodation portal to see what options are available to you. If no options are available at the time, you can join our waitlist, and we'll do everything we can to help you find a great place to live in Bristol.



Useful information

You can find some helpful information below to guide you through your accommodation application.

Accommodation Agreement

The Accommodation Agreement is a contract confirming the details of your accommodation. By signing your Accommodation Agreement, you are agreeing, under UK law, to pay for your accommodation for the full length of the accommodation contract.

Accommodation confirmation

You must complete the required steps in order to secure your booking. If you fail to do so by the accommodation confirmation date, your agreement may be cancelled and your room given to another student to book. If your Accommodation Agreement is cancelled, and you tell us that you would still like to book Kaplan-arranged accommodation, you will be offered the next available room.

Accommodation portal login

You'll receive your login details via email once you have accepted your study offer.

Accommodation length change

You may not change your contract length after you have booked and signed your Accommodation Agreement.

First payment

The first payment is to secure your accommodation along with the signed Accommodation Agreement. The £1,000 first payment is then divided into £250 for the security deposit and £750 towards your accommodation fees. Your security deposit will be fully returned when you move out of your accommodation. It will not be refunded if the room is damaged or left in bad condition, or if there are any accommodation penalty charges outstanding.

Guarantors

A guarantor is someone who will be legally responsible for any accommodation fees you are unable to or fail to pay.

Moving into your room

You will be able to move into your room from the start date of your contract, but only if you have sent us your signed Accommodation Agreement and first payment.

Refunds

When your Accommodation Agreement is cancelled and you decide not to take another offered room, refund of any fees paid will only be granted in line with Kaplan International Pathways' Terms and Conditions, and may be subject to an administration fee being deducted. If you leave the College for any reason after you arrive, accommodation fees will not be refunded.

Under 18s

The College will accommodate students under 18 years of age in a single-sex flat with other students under 18 years old. Students who are under the age of 18 on arrival in the UK may be asked to pay all their accommodation fees before they arrive, and are advised to stay in either Kaplan or university-arranged accommodation.

Visa

If your visa application is unsuccessful, please send a copy of your visa refusal documents (or other evidence) to your Admissions Adviser for review. A decision will then be made regarding eligibility for refund in line with the company's terms and conditions.



International College



Find out more

Visit the links below or contact us for more information.
We look forward to welcoming you to Bristol!

Useful links:

- 🔗 [Accommodation in Bristol](#)
- 🔗 [Prepare for your studies at the College](#)
- 🔗 [UWE Bristol](#)
- 🔗 [Student life in Bristol](#)
- 🔗 [Visit Bristol](#)

Social media:

Search: UWEBICBristol



#KaplanLife

Contact details:

✉ UWE Bristol's International College
Frenchay Campus
Coldharbour Lane
Bristol, BS16 1QY

@ pathways.accommodation@kaplan.com

For accommodation queries with the Central Accommodation Team:

☎ +44 (0)20 8727 3500

For arrival queries with the College:

☎ +44 (0)11 7328 5460