

## Kaplan Living Special Support

As part of our commitment to providing the best service and level of care for our students, the Kaplan Living Special Support service offers additional support to students living in any Kaplan Living residences or The Stay Club Kentish Town. Students benefit from access to Wellbeing Coordinators living in the residence who are available 24/7 to support students by:

- helping them settle into life in the UK
- organising any required self-isolation period
- assisting with making medical appointments
- handling any emergencies throughout the night
- encouraging them to engage in college and residence activities.

If students are under the age of 18, they are considered a 'child' under British law (Children Act, 1989). Kaplan recognises that it has social, moral and legal obligations to safeguard the well-being and safety of 'children'. If a student is under the age of 18 at the point of enrollment, Kaplan Living Special Support is mandatory. This service is also available and very popular with students aged 18 and over.